

FULLY MANAGED IT SERVICES & SUPPORT



"We definitely found a gem when we found Innovec. They're invaluable. Apart from the vans which literally take us to site, IT is the vehicle which drives every customer interaction in our business. Innovec manage all of that for us and they have never let us down once in 10 years. They actually over deliver, regularly."

ABOUT KLEERKUT

Formed in 2006, KleerKut are Scotland's leading Japanese Knotweed Specialists.

Servicing both residential and commercial clients, the business offers everything from free online knotweed identification, to physical site surveys, treatments, knotweed eradication, post project services and documentation.

To allow them to drive growth by focussing on service delivery, KleerKut required a partner who could manage end-to-end delivery and support of their technology, including:

- **Supply & Installation of Hardware**
- **Secure Access from Office & Remote Locations**
- **Unified Landline & Mobile Phone Set-up**
- **Full IT Security, Back-Up & Disaster Recovery**
- **Provision & Management of Critical Software**
- **Proactive Support, Maintenance & Advice**

**SINGLE PROVIDER
FOR ALL BUSINESS
IT REQUIREMENTS**

**10+
YEARS**

SERVICE & SUPPORT

**FULL REMOTE SUPPORT
WEEKLY MAINTENANCE
REGULAR SITE VISITS**

**NO INTERNAL
IT RESOURCE
NEEDED**

"Staying with a supplier for 10 years is testament to the service they provide. They could be forgiven if their service slipped a little over that time, but if anything they seem to get better. It doesn't matter who you speak to, they all know your business, your set-up and just get things working."

Angela Gemson, Director, KleerKut

